

Electronic Acknowledgement Receipt

EFS ID:	2196012
Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Merry Jo Kerekes
Filer Authorized By:	William S. Morriss
Attorney Docket Number:	1160215/0474949
Receipt Date:	14-SEP-2007
Filing Date:	31-AUG-2001
Time Stamp:	11:27:24
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$500
RAM confirmation Number	4452
Deposit Account	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)

1	Request for Reconsideration of BPAI Decision	Burgin-Appeal.pdf	34322 0e2da36de67fb4986279535d386d8397 07d3cb90	no	2
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Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	8155 4436c49ed49ccc485ad5b62e25a81af 0149fb58	no	2
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Warnings:

Information:

Total Files Size (in bytes):	42477
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.